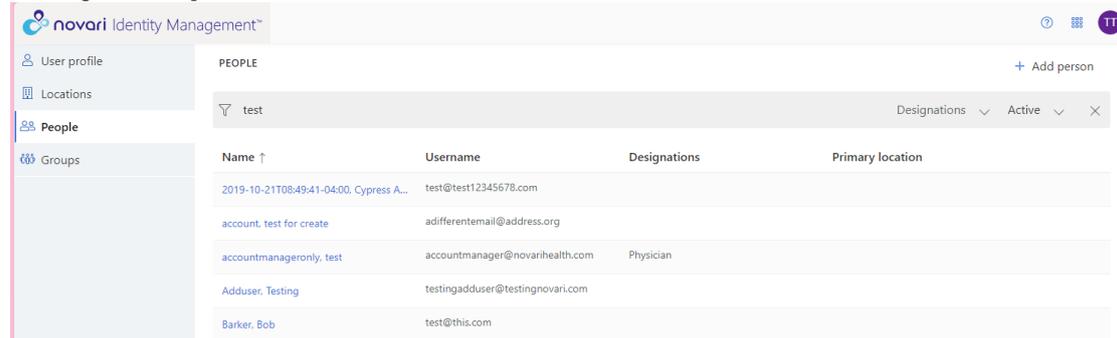


Update Account Username

Rachel Carmickle - 2024-10-15 - [Identity Management V2 \(NEW\)](#)

In Novari Identity Management V2, Novari has added the ability to change a username for a user. This is only available for Novari Support Coordinators through the IdentityAccountUsernameChanger role. To receive this role, please request through support and it will be temporarily available.

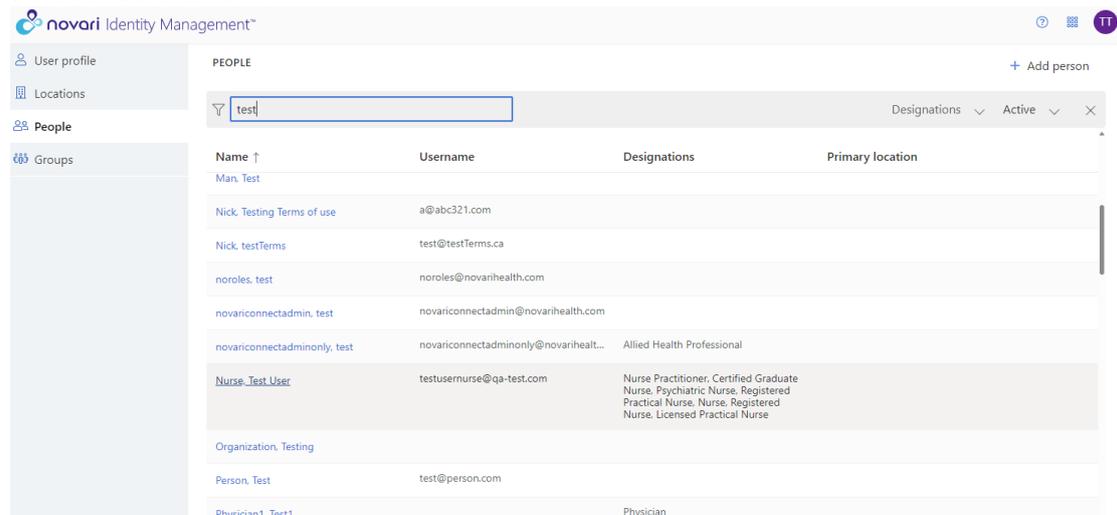
1. Login Novari Identity
2. Navigate to People



The screenshot shows the 'People' page in Novari Identity Management. The left sidebar contains navigation options: User profile, Locations, People (selected), and Groups. The main content area is titled 'PEOPLE' and includes a search bar with the text 'test'. Below the search bar is a table with columns: Name, Username, Designations, and Primary location. The table contains several rows of user data.

Name	Username	Designations	Primary location
2019-10-21T08:49:41-04:00, Cypress A...	test@test12345678.com		
account_test for create	adifferentemail@address.org		
accountmanageronly_test	accountmanager@novarihealth.com	Physician	
Adduser_Testing	testingadduser@testingnovari.com		
Barker, Bob	test@this.com		

3. Search Person and Select



The screenshot shows the 'People' page with a search bar containing 'test'. The table below shows search results with columns: Name, Username, Designations, and Primary location. The row for 'Nurse_Test User' is highlighted.

Name	Username	Designations	Primary location
Man_Test			
Nick_Testing Terms of use	a@abc321.com		
Nick_testTerms	test@testTerms.ca		
noroles_test	noroles@novarihealth.com		
novariconnectadmin_test	novariconnectadmin@novarihealth.com		
novariconnectadminonly_test	novariconnectadminonly@novarihealth.com	Allied Health Professional	
Nurse_Test User	testusernurse@qa-test.com	Nurse Practitioner, Certified Graduate Nurse, Psychiatric Nurse, Registered Practical Nurse, Nurse, Registered Nurse, Licensed Practical Nurse	
Organization_Testing			
Person_Test	test@person.com		
Physician1_Test1		Physician	

4. Navigate to Account
5. Select Username

novari Identity Management™

- User profile
- Locations
- People**
- Groups

- Details
- Account**
- Locations
- eRequest user settings
- Novari ATC

Contact	Email - Phone -
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Account Lock account

Details

Last sign-in	Never
Username	testusernurse@qa-test.com
Associated clients	-
Roles	NovariSupport

Security Change password

Partner sign-in required	<input type="checkbox"/> Off
Health Information Custodian (HIC)	<input type="checkbox"/> Off

4. Edit and Save

novari Identity Management™

PEOPLE > TEST USER NURSE

- User profile
- Locations
- People**
- Groups

- Details
- Account
- Locations
- eRequest user settings
- Novari ATC

Test User Nurse

Details

Name	Test User Nurse
Designations	Certified Graduate Nurse, Licensed Practitioner, Psychiatric Nurse, Reg Nurse
Billing number	-
Contact	Email - Phone -

Account

Details

Last sign-in	Never
Username	testusernurse@qa-test.com
Associated clients	-
Roles	NovariSupport

Security

Partner sign-in required	<input type="checkbox"/> Off
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Update username ✕

Username *

Update username
Cancel

A notification about this change will be sent to the old and new email addresses.