

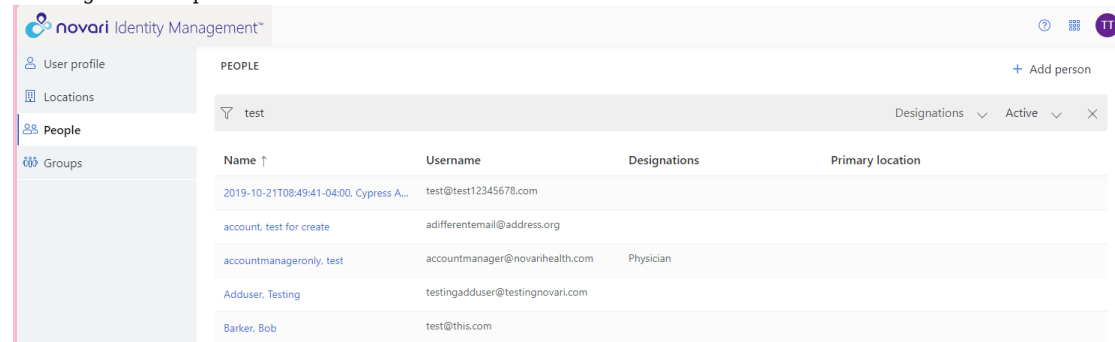
Update Account Username

Rachel Carmickle - 2024-10-15 - [Identity Management V2 \(NEW\)](#)

In Novari Identity Management V2, Novari has added the ability to change a username for a user. This is only available for Novari Support Coordinators through the IdentityAccountUsernameChanger role. To receive this role, please request through support and it will be temporarily available.

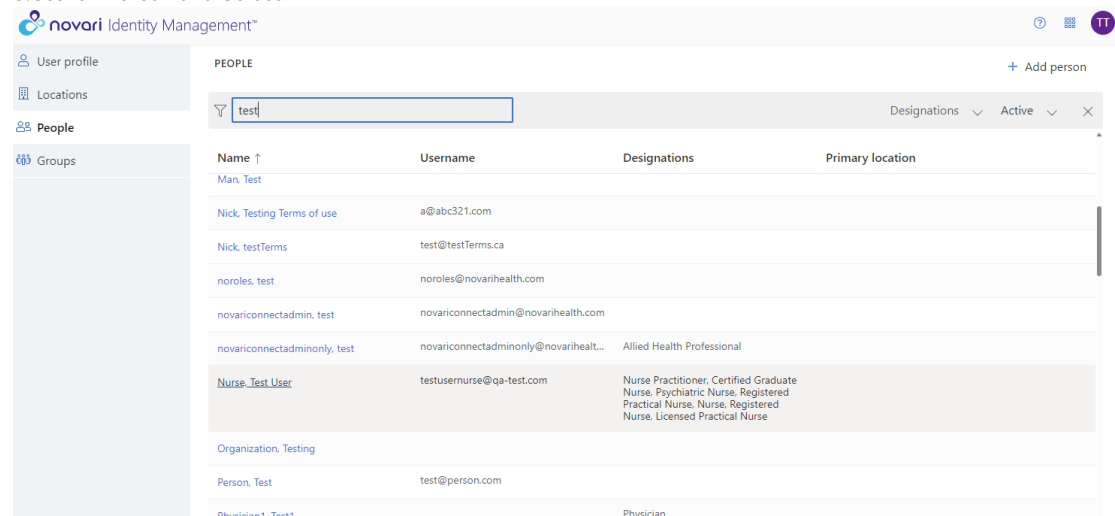
1. Login Novari Identity

2. Navigate to People



Name ↑	Username	Designations	Primary location
2019-10-21T08:49:41-04:00, Cypress A...	test@test12345678.com		
account, test for create	adifferentemail@address.org		
accountmanageronly, test	accountmanager@novarihealth.com	Physician	
Adduser, Testing	testingadduser@testingnovari.com		
Barker, Bob	test@this.com		

3. Search Person and Select



Name ↑	Username	Designations	Primary location
Man, Test			
Nick, Testing Terms of use	a@abc321.com		
Nick, testTerms	test@testTerms.ca		
noroles, test	noroles@novarihealth.com		
novariconnectadmin, test	novariconnectadmin@novarihealth.com		
novariconnectadminonly, test	novariconnectadminonly@novarihealth.com	Allied Health Professional	
Nurse_Test User	testuserurse@qa-test.com	Nurse Practitioner, Certified Graduate Nurse, Psychiatric Nurse, Registered Practical Nurse, Nurse, Registered Nurse, Licensed Practical Nurse	
Organization, Testing			
Person, Test	test@person.com		
Physician1, Test1		Physician	

4. Navigate to Account

5. Select Username

novari Identity Management™

User profile

Locations

People

Groups

Details

Account

Locations

eRequest user settings

Novari ATC

ContactEmail - Phone -

Account

Lock account

Details

Last sign-inNever

Usernametestusernurse@qa-test.com

Associated clients-

RolesNovariSupport

Security

Change password

Partner sign-in requiredOff

Health Information Custodian (HIC)Off

4. Edit and Save

novari Identity Management™

User profile

Locations

People

Groups

PEOPLE > TEST USER NURSE

Details

Account

Locations

eRequest user settings

Novari ATC

TN Test User Nurse

Details

NameTest User Nurse

DesignationsCertified Graduate Nurse, Licensed Practitioner, Psychiatric Nurse, Registered Nurse

Billing number-

ContactEmail - Phone -

Account

Details

Last sign-inNever

Usernametestusernurse@qa-test.com

Associated clients-

RolesNovariSupport

Security

Partner sign-in requiredOff

Update username

Username *testusernurse@qa-test.com

Update usernameCancel

A notification about this change will be sent to the old and new email addresses.