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Ocean Referral Processing

Leah Quenneville - 2023-08-17 - Ocean Integration

Steps for processing an Ocean Referral in Novari

1. Click process from the inbox.

The referring provider name is displayed in the inbox. Follow the processing steps as you would for faxes. If the referring provider is in Novari the referring provider will automatically populate under the requester field.

🕞 сті	nbox									+ Upload
Active	-		Search						Failed Outgoi	ing Faxes : 1
Reference	: Urgent?	Origin	Received From	Sent To	Request Date	Destination :	Status Change User	Status Reason	: Action	1
F-I17C4E9		۲	Stephanie Power	ст	12/12/2022 7:50:32 AM	St. Thomas Elgin General Hospital Medical Imaging			Preview Proce	•55

2. Attaching a patient

a. If the patient is new, the demographics from Ocean will populate in the demographics section in Novari. You will be prompted to add patient.

Туре	Not	es		C Open	GENERAL				
Unassigned	- k				Last Name *	First Name *			
_				-	Testing	Statuses1			
=	03c38170-741	1 / 1 - 72% +	tio) ±	e :	Birthdate *	Gender*	Preferred Language	Email Address	
				<u>^</u>	09/09/1999	Male .	- Please Select -		
					HEALTH NUMBER (HN)				
	Referral for CT				Has health card? *	Health Number Province *	Health Number *	HN Version Code	
			by Cognissent MD		🖲 Yes 🛑 No	Ontario •	3455123123		
	Intry Dr. Stephane Poer Val dertary on De 12, 2022 at 750 AM ADDRESS ADDRESS								
	Neren al Status, Anon			Has fixed address? *		Street Address *		Suite	
	General				 Yes No 10 test st 				
	Patient:	Recipient:	Referred by:		Country *	Province *	City *	Postal Code *	
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	HN: ON 3455123123 10 test st	St Thomas, ON N5R 113	Stephanie Power St. Thomas Elgin General	ie Power nas Elgin General PHONE					
	toronto, ON		Hospital 20 Daffy Lane		Type * Number *	Leave Me	eeane Tane		
	555-555-5555 (M)		Toronto		Mobile • (555) 555	-5555 X Yes	No Add Ta	as (Optional)	
			555-555-5555 (P) 555-555-5555 (F)						
			Billing #: 666666 Professional ID: 65657812					Add Another Phone	
			100000000		Cancel			Add Patient	
	Referral Form Summ	arv							

b. If the patient exists, you will be asked to reconcile patient demographics that are different before you can confirm patient.

은 Patient Demographics						
Ldit Demographics						
Field	Existing Patient	Incoming Value				
Street Address	666 Home St	666 cola street	Dismiss Apply			
City	st thomas	St thomas	Dismiss Apply			
Phone Number	-	519-933-7016	Dismiss Add Phone			
GENERAL						

3. Referral Information

a. You do not need to enable Auto fax back, as certain actions in Novari will automatically go back to Ocean.

b. Review the fields auto populated to ensure the information is correct. Complete additional fields that are not mapped according to your workflow.

c. Click on the action applicable to your workflow for example send to scheduling or save and submit.