

Issues with Attachments

Leah Quenneville - 2022-11-18 - [General](#)

1. Are all users experiencing this issue?
 1. If not, complete troubleshooting with individual user
2. Is the issue with upload or viewing?
 1. If viewing, are all user's unable to view?
 2. If uploading, is there an error?
3. Is it reproducible in test?
 1. If so, clarify and send reproduction steps
4. Is it reproducible in production?
 1. If so, clarify and send reproduction steps
5. Try removing and readding the attachment