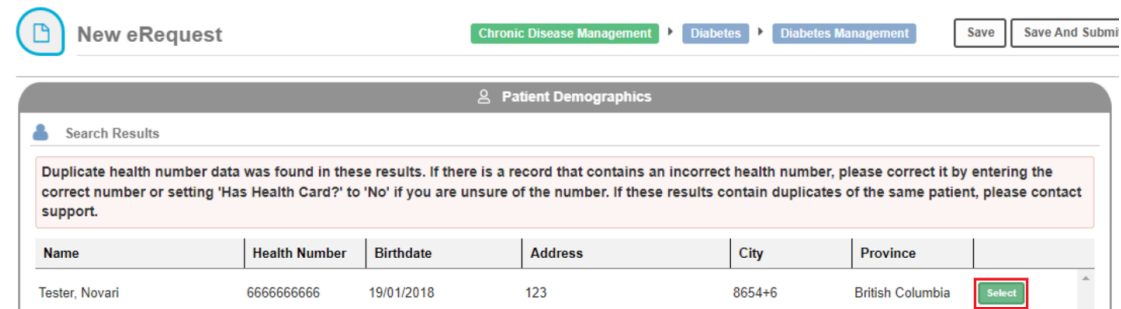# Duplicate Patient Record

Leah Quenneville - 2022-06-10 - eRequest

A duplicate patient is found upon searching for a patient on the **Create** or **New eRequest** page.

Novari recommends finding and selecting the inaccurate or less relevant duplicate patient record, this will redirect the user to the **Edit Demographics** page. From this page, we recommend you update the **Has health card?** to 'No'.

This will unlink the duplication however all the data on the existing requisitions it is tied to will remain visible.