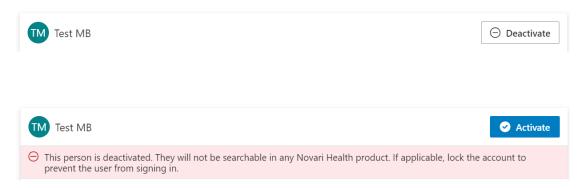


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Deactivating a Person and Locking a User's Account

Rachel Carmickle - 2024-11-28 - <u>Identity Management V2 (NEW)</u>

When a user has left the organization or is no longer a Novari user, you can deactivate the user's account. The deactivated user is no longer searchable in any Novari Health product. Once deactivated, you can subsequently activate the account.



If a user has an account, you can lock the account to stop the user from signing in. Once locked, you can subsequently unlock the account. Generally, when an account is locked it remains locked; however, if a user goes on an extended leave of absence, for example a maternity leave, you would active their account upon their return.

