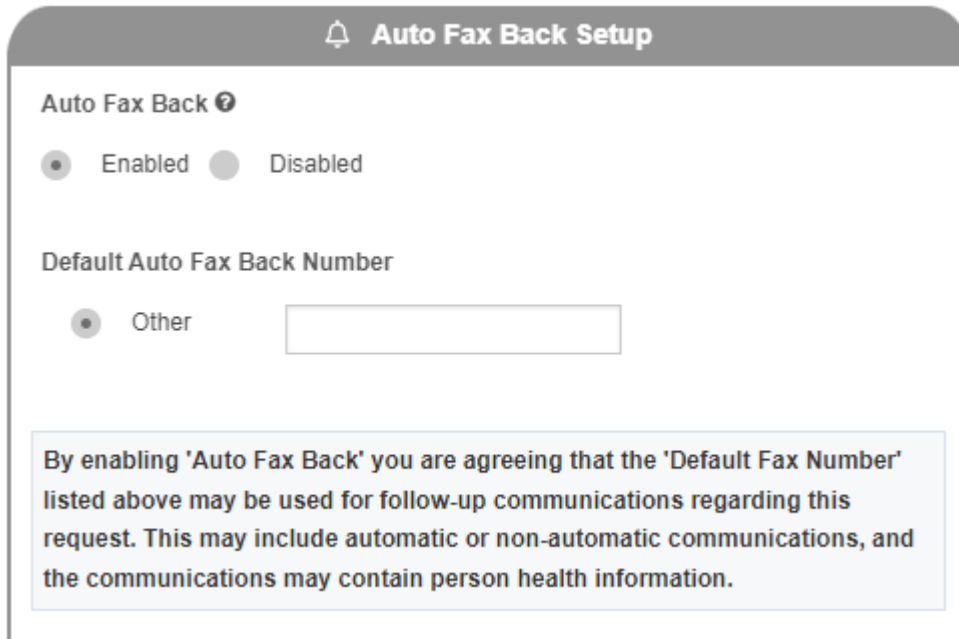


Auto Fax Back Function

Leah Quenneville - 2024-12-18 - [eRequest](#)

How this works

Please note that these may vary depending on your organization's request changes.



It is the user's responsibility to verify the accuracy of the information provided.

If you enable auto fax back before the referral is created (before save is clicked) the receipt of referral will be sent. If you enable the auto fax back from the settings tab after the referral has been created only the appointment auto fax back will be sent.

Auto fax are sent when:

- Referral is created
 - This is not tied to the Work in Progress state, as auto-fax will be sent regardless of if it has been submitted yet, or is still Awaiting Submission
- Appointment is scheduled

Auto Fax are NOT sent when:

- Appointment is canceled
- Appointment is completed
- Referral on hold