



[Knowledgebase](#) > [Troubleshooting](#) > [What can I do if my Provider's Office dashboard won't load?](#)

## What can I do if my Provider's Office dashboard won't load?

Leah Quenneville - 2022-06-29 - [Troubleshooting](#)

Try the following:

- Clear your browser cache. If you don't know how to do this, please refer to [How do I clear my browser cache?](#)
- If clearing the browser cache did not resolve the issue, restart your workstation if it hasn't been restarted recently.
- Perform a speed test by clicking the gear icon in the top right corner of the main page. Please refer to Novari ATC appears to be slow. What can I do? FAQ for more information about speed test results.