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What can I do if I can't print attachments?

Rachel Carmickle - 2022-06-29 - [Troubleshooting](#)

Try the following:

- Clear your browser cache. If you don't know how to do this, please refer to [How do I clear my browser cache?](#)
- If clearing the browser cache did not resolve the issue, restart your workstation if it hasn't been restarted recently.
- If you are receiving an error or alert message within Novari ATC, please take a screen capture image (without PHI) and include it in your correspondence with Novari ATC Support.