Updating Contact Information

Rachel Carmickle - 2024-03-12 - [Administrator](#)

The **Novari Health Contact Form** can be used to add, update or remove a contact from our Novari Health Contact list. This form is to ensure that Novari Health has accurate information of the Support Coordinators for your organization to ensure we can continuing providing excellent Tier 2 support.

This form is also used for any individual within your organization who wishes to receive our bi-weekly Release Notes and/or Downtime Communications. If the user is not a Support Coordinator please select the Novari Role 'Not a Support Coordinator for my organization'.

Support Coordinator: *A person that is selected by your organization that will provide Tier 1 application support to end users. Support Coordinators are permitted to contact Novari Support for Tier 2 support where necessary.*
Note: *Only those with a Support Coordinator role will be permitted to contact Novari Support for Tier 2 support.*

Please reach out to atcsupport@novarihealth.com for a current list of your support coordinators.