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How do I know if Novari ATC sent an interface message?

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If you are the Novari ATC™ administrator, you can follow the steps below to determine if Novari ATC sent an interface message.

- Navigate to the Administrator module from the main page of the application
- Click Search/Resubmit an Already Sent Message (or Search/Resubmit an HL7 Message, depending on the version of the application at your installation)
- Select the interface you wish to see messages for
- Select the care venue for the patient
- Enter the patient identifier (List Code/Novari ID or internal hospital number)
- Specify dates if desired and click search

This will allow you to determine when and if a message was sent to an interface. If you see that a message has been sent to an interface but are still encountering issues, please contact your hospital's interface specialists.